



Quality Policy

At LyondellBasell, our quality management systems provide a framework that ensures we are adding value to our customers and meeting our stakeholders' needs and expectations.

Our Leadership drives an organization-wide commitment to quality and risk-based management systems to continuously advance our quality performance.

Peter Vanacker
Chief Executive Officer

The 3 C's to Quality:

■ Commitment to Quality

Every employee is committed to quality by the pursuit of excellence in all our activities.

■ Customer Satisfaction

We are dedicated to being the supplier of choice, by considering our internal and external environment to meet or exceed our customers' requirements.

■ Continuous Improvement

We endeavor to be industry leaders and continuously improve our products, processes and services through innovation, teamwork and continuous learning.

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